

ION-M-AIMOS Compatibility Matrix

ION-M Release	AIMOS Release					
	V4.10.0	V4.50.0	V4.70.0	26rA	26rA.1.1.0	26rB
V10.12.0	Yes	N.A.	N.A.	N.A.	N.A.	N.A.
V11.0.2	Yes	Yes	Yes	Yes	N.A.	N.A.
V12.0.0	Yes	Yes	Yes	Yes	Yes	Yes
V12.20.2	N.A.	N.A.	Yes	No	Yes ¹	Yes ¹

1. ION-M system must remain in its default setting of encrypted communication with AIMOS

General Notes

- Matrix entries for software which has not yet been released (indicated in gray) are per plan and subject to change without notice.
- For cases where AIMOS and ION-M release dates are very far apart, this specific combination has not been tested, as indicated by a value of N.A. in the table.
- Consult ION-M software release notes for AIMOS related guidelines and issues addressed in a specific ION-M software release.

To Contact Technical Support

Telephone Helplines: Call one of the Telephone Helpline numbers listed below to get live support, 24 hours a day.

24X7 +1 888-297-6433 (Toll free for U.S. and Canada)

EMEA 8-17:00 +800 73732837 (Toll free for parts of EMEA and Australia)

(UTC +1) +49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

Online Support: Click the link or scan the QR code to submit tickets using the online [Technical Support Form](#).

