

ERA-AIMOS Compatibility Matrix

ERA Release	AIMOS Release				
	V4.10.0	V4.50.0	V4.70.0	26rA	26rB
V5.50.0	Yes	Yes	N.A.	N.A.	N.A.
V5.80.0	Yes ¹	Yes	Partial ²	N.A.	N.A.
V6.10.0 (D1)	N.A.	No	No	No	N.A.
V6.10.1 (D2)	N.A.	No	Yes	Yes	Yes
26rA	N.A.	No	Yes ³	Yes	Yes
26rB	N.A.	No	Yes ³	Yes	Yes

1. When AIMOS SNMPv3 Patch (sw-18359) is installed
2. With the following limitations:
 - SW update
 - Backup and Restore
3. When AIMSW-97 patch is installed

General Notes

- Matrix entries for software which has not yet been released (indicated in gray) are per plan and subject to change without notice.
- For cases where AIMOS and ERA release dates are very far apart, this specific combination has not been tested, as indicated by a value of N.A. in the table.
- Consult ERA software release notes for AIMOS related guidelines and issues addressed in a specific ERA software release.

To Contact Technical Support

Telephone Helplines: Call one of the Telephone Helpline numbers listed below to get live support, 24 hours a day.

24X7 +1 888-297-6433 (Toll free for U.S. and Canada)

EMEA 8-17:00 (UTC +1) +800 73732837 (Toll free for parts of EMEA and Australia)
+49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

Online Support: Click the link or scan the QR code to submit tickets using the online [Technical Support Form](#).

