



Installation Instruction for Omni Mounting Kit / Absorber (to be used e.g. for CMAX-OMF6-43-UWI53)



Omni Mounting Kit / Absorber (to be used e.g. for CMAX-OMF6-43-UWI53)

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Andrew Wireless Systems GmbH, 22-April-2026

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LIST OF CHANGES

<i>Version</i>	<i>Changes</i>	<i>Release Date</i>
M0153AQA		17-April-2024
M0153AQB	- Rebranding and contact chapter updated	22-April-2026

1. Installation

1.1. Purpose and Related Documentation

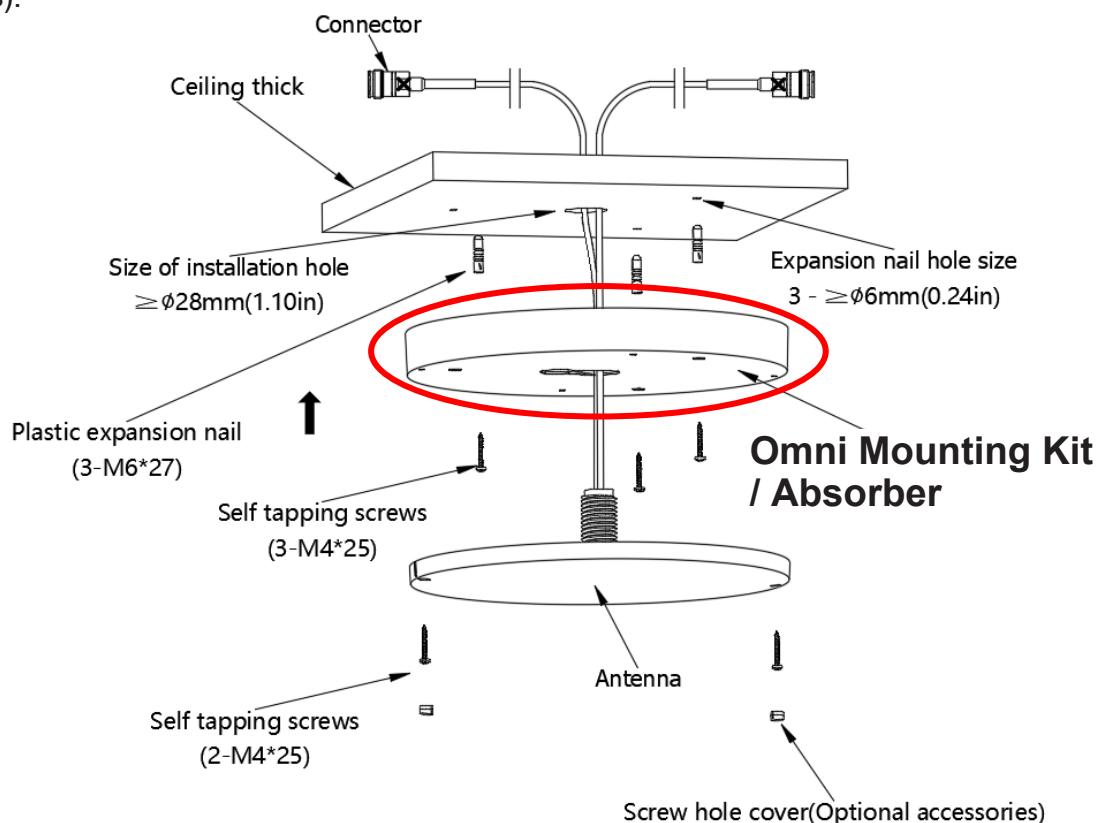
This document serves as additional information on how to install a compatible antenna together with the Omni Mounting Kit / Absorber (ID 7847185). This absorber is mandatory if such an antenna is mounted on a metallic ceiling/surface. For details contact Technical Support (see chapter 2.1).

Notes:

- Observe this leaflet and read the complete installation guide of the corresponding antenna before starting the installation.
- Observe possible specific requirements (e.g. max. bending radius of cables or necessity of sealing against water) in the installation guide of the corresponding antenna.

1.2. Installation Procedure

The figure below shows the Omni Mounting Kit/Absorber being installed together with a CMAX-OMF6-43-UWI53 as an example (the procedure is the similar with other antenna types):



Installation Steps

- 1) Locate and drill the screw holes of the specified size (one $\geq \text{M}28$ cylindrical hole, three M6 screw holes).
- 2) First, insert the plastic expansion pins/nails into the (M6) holes.
- 3) Fix the **Omni Mounting Kit / Absorber** to the ceiling with M4*25 screws.
- 4) Pass the connector of the antenna through the **Omni Mounting Kit / Absorber** and the hole in the ceiling.
- 5) According to the corresponding hole position, use M4*25 self-tapping screws to fix the antenna on the **Omni Mounting Kit / Absorber**.

2. Contacting ANDREW

The following sections tell you how to contact ANDREW® for additional information or for assistance.

2.1. Technical Support

This section tells you how to contact the ANDREW Technical Support team. Support is available 7 days a week, 24 hours a day.

Telephone Helplines

Use the following Helpline telephone numbers to get live support, 24 hours a day.

24X7 +1 888-297-6433 (Toll free for U.S. and Canada)

EMEA 8:00-17:00 (UTC +1) + 800 73732837 (Toll free for parts of EMEA and Australia)
+ 49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

Online Support

Click the link below or scan the QR code to the right to submit tickets using the online [Technical Support Form](#).



2.2. Waste Electrical and Electronic Equipment Recycling

In alignment with our commitment to the Waste Electrical and Electronic Equipment (WEEE) Directive, we design and manufacture our products with sustainability as a priority. We are dedicated to supporting responsible end-of-life disposal and recycling practices, which help reduce environmental impact and promote a circular economy.

To learn more, scan the QR code to the right or click the link below:

<https://www.andrew.com/sustainability/environment/weee/>



2.3. Technical Training

1. To access training on the online technical training site, please click <https://www.andrew.com/support/training/> or scan the QR code to the right:
2. From here you can see course catalogs, training calendars, and visit the training portal that lets you register for online and instructor-led courses and take online courses.
3. Instructor-led courses are conducted in North America and Europe. Before choosing a course, please verify the region.
4. For training related questions, please contact us:
icn_training@andrew.com



2.4. Accessing User Documentation

1. Access to the Customer Portal requires a user account. If you don't have an account:
 - Visit My ANDREW at <https://www.andrew.com/membership> or by scanning the QR code to the right.
 - Click “New user registration” and follow the prompts.
 - After you have registered in My ANDREW, click the **Request access** button for the **Customer Portals**.
 - After having done the request, it might take several days to get approved. Then, you can select the **Indoor Wireless Resource Center for ANDREW** from the list of applications.
2. To go directly to the portal, where you can access the DAS-user documentation, scan the QR Code to the right.
Alternatively, visit My ANDREW (see above) and use the **Indoor Wireless Resource Center for ANDREW** application.
3. In Tools and Documentation, search by product, document category, or title.
4. Click on the title of any document to open it.

