

## CMR-AIMOS Compatibility Matrix

CMR Release	AIMOS Release			
	V4.10.0	V4.50.0	V4.70.0	26rA
V2.0.1	Yes <sup>1</sup>	N.A.	N.A.	N.A.
V2.1.0	Yes <sup>1</sup>	Yes	N.A.	N.A.
V2.10.1	Yes <sup>1</sup>	Yes	Yes	Yes
V2.11.0	N.A.	Yes	Yes	Yes

1. When AIMOS SNMPv3 Patch (sw-18359) is installed

### General Notes

- Matrix entries for software which has not yet been released (indicated in gray) are per plan and subject to change without notice.
- For cases where AIMOS and CMR release dates are very far apart, this specific combination has not been tested, as indicated by a value of N.A. in the table.
- Consult CMR software release notes for AIMOS related guidelines and issues addressed in a specific CMR software release.

## To Contact Technical Support

**Telephone Helplines:** Call one of the Telephone Helpline numbers listed below to get live support, 24 hours a day.

**24X7** +1 888-297-6433 (Toll free for U.S. and Canada)

**EMEA 8-17:00 (UTC +1)** +800 73732837 (Toll free for parts of EMEA and Australia)  
+49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

**Online Support:** Click the link or scan the QR code to submit tickets using the online [Technical Support Form](#).

